

June 15, 2012

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Government Software

*focus*

*Designed for all staff and departments who use Accela*

### **Project Status Report**

Well folks, we are down to the final 13 weeks of work before our projected go-live date, September 17. As you probably determined from last week's edition of the newsletter, we have a tremendous amount of work to complete prior to go-live. And, it has been another really busy week! On our conversion effort, Accela's Andy Winningham has been doing his best to keep communicating with the Subject Matter Experts (SME's) to help resolve the many open issues that are a result of an effort like ours. After the completion of most data mapping, preparing to move associated data in the background, and creating the staging files; I am happy to report that we have just completed converting most of our departments through Pass 1 of the data conversion. At this very moment, our SME's are extremely busy reviewing the data in our development environment. We are anxious to see how close we are to matching the data from Permits Plus to our new Accela Automation (AA) database. We will now use our new permit record types in AA to view the converted data. This is tedious work as SME's look through each permit record type to ensure that each field, check box, drop down selection, and all have been populated correctly in the new environment.

The work on Scripting has continued. Progress is evident. Accela's Seth Axthelm has been enlisted to help knock out a number of Building and Safety Scripts. So far, Seth has developed 25% of all of the Scripts on his list of 22 Scripts. He is 75% of the way through reviewing the requirements of these remaining Scripts on the list. Seth expects to have almost, if not all Scripts knocked out in the next 5 to 10 days. This is good news as we have found the complexity of our Scripts on the higher side of the scale when compared to the Script writing efforts that many other cities have undertaken.

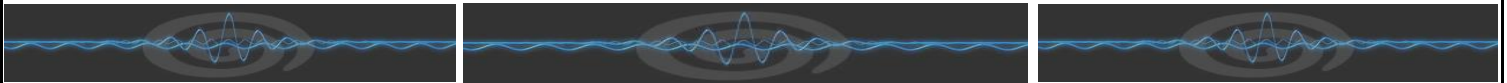
Crystal Report solutions are being developed. The SME's have been reviewing and approving Accela report specification documents. Accela is to be commended in providing a tremendous amount of pertinent detail in each of the specification documents. The quicker the review of all 60 report specification documents the better as Accela has resources available to begin writing Crystal Reports now. We are still experiencing some issues between Crystal Reports and Accela's Adapter for the Crystal environment. Accela's Rocky Copeland and Kevin Ford have been digging into the issue of certain Crystal Reports that will connect to Accela's database and execute from Crystal, however not from Accela when executed through Accela's Report Manager facility. Also, we have found reports developed through the Crystal Report Wizard will not execute through Accela, however the native version of the report syntax will. This issue needs to be resolved quickly as the full out effort on reports is quickly coming.

Accela's Matt Hart has worked through key implementation and configuration steps with the Accela Citizen Access (ACA) module. Part of Accela's Implementation Methodology (AIM) is to deliver a document which outlines the implementation and points to several configurable areas in ACA that is for each client to design. A conference call with Matt and Rocky has been scheduled next week. This conference call will be used to walk through key areas in the ACA Wireframe and to discuss Lincoln's configurable components.

Next week we are anxious to make progress within our Accela Mobile Office (AMO) environment. So far, Jerris Nider has completed an installation instance of AMO on one of the Panasonic Tough Books. He has done some surface testing of the application, however we need to round up a wireless air-card or USB device and get connected with our Verizon service provider so that we can field test the AMO application off-site. We will be making contact with Verizon next week to move this aspect of AMO forward. There will be an effort to install AMO on all of the existing Panasonic Tough Books over the course of the next couple of weeks. We do have an effort going on in the background attempting to secure funding to begin replacing these Tough Books as soon as possible. Meanwhile, we are anxious to see how the current ones perform with AMO out in the field.

We have progress to report on our On Base EDMS project with the State. While the eDocument Resources team is moving ahead with the configuration of test and development environments for our Accela project at the State, we have also received a Statement of Work (SOW) from them. We have reviewed the SOW and have identified some changes in the document language regarding expectation and deliverables. We are in the process of scheduling a meeting with the State and eDocument Resources to complete this part of the contractual puzzle for the Accela component of our On Base installation.

Jeff McReynolds, our GIS Program Manager, has been moving ahead with the Accela GIS (AGIS) implementation. Jeff has gathered all of the GIS data/layer requirements from each department and has been building our AGIS services. We expect to connect all of these services to Accela Automation modules in the next week.



Recently we borrowed an i-Pad from IS and took the Accela Mobile Inspector app (application) for a test drive and we were impressed. Another app is getting some attention and further development as well. It is Accela Analytics, which is available to run on either a Smart Phone (shown) or i-Pad. These devices simply change the face of business. Accela Analytics has been designed as a native app for the i-O/S platform and among many features and functions it allows a view of property-related service requests, license inspections, and assets. Accela is providing a great pathway for us to follow. This is just another example of Accela beginning to create our future today!

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